**Shakir Aulad**

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**PROFILE SUMMARY:**

Over 6 years of experience in Software Testing, hands-on Manual & Automation leveraging Selenium WebDriver, Java, TestNG, Maven, POM with Page Factory, Protractor, Javascript, Jasmine, NodeJS in Agile-scrum environment and hands-on ALM, JIRA, SQL, Confluence, & web-service (RESTful).

**Technical Summary**:

• Hands-on experience in Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC).

• Hands-on experience with Software Testing on Mobile, Web applications & Web Service (RESTful).

• Hands-on experience in Agile-Scrum Framework.

• Hands-on experience in creating and developing Test Plans, Test Cases, Test Scripts, Test Reports, and Defect Reports on Mobile & Web Application for both Manual and Automation tests.

• Outstanding Knowledge with Java Oops Concepts (Abstraction, Encapsulation, Polymorphism & Inheritance).

• Hands-on experience in Designing, Creating and maintaining a framework for Mobile & web-based applications leveraging Java with Selenium WebDriver, Java binding Oops concept, TestNG, POM (Page Object Model) & Data-driven framework.

• Hands-on experience in executing Smoke test, Functional Test, Integration Test, and Regression Test suite.

• Hands-on experience in REST API webservice testing using POSTMAN & RestAssured. • Hands-on experience in using Version Control tools like Git, GitHub

• Good understanding of Application Server and Database Server (MySQL).

• Strong understanding on STLC from test planning to defect tracking and managing defect life cycle.

• Strong knowledge in QA Principle and Software Development Life Cycle.

• Working in a collaborative environment with other QA testers like myself, Developers and Business Analysts in testing complex and large projects and maintain detail QA documentation.

• Participating in the Daily scrum meeting, Sprint Planning, Sprint review meetings as a part of Sprint.

• Great communication & collaborating skills & Team player, always have a great passion to learn new skills & adapt with the new process.

**Technical Skills:**

• Jira & Jira plugin for Test cases – Zephyr & X-ray, Agile-Scrum, STLC, SDLC

• Selenium (API’s), Java-Selenium WebDriver

• TestNG, Maven, Git, GitHub, RESTful API

• Page Object Model with Page Factory

• Great Knowledge of SQL

• Mobile App, HTML, CSS, POSTMAN, RestAssured.

• Outstanding experience with manual testing using JIRA, ALM, Xray, Zephyr and Excel.

**PROFESSIONAL EXPERIENCE**

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|  | **Jan 2021 – Present** | **Global iTech Solutions Inc.**  **Hollis, United States**  **QA Automation Engineer** |
| **Responsibilities:** |

* Meeting with the software design team to discuss verification protocols.
* Identifying software application weaknesses and target areas.
* Sketching out ideas for automated software test procedures.
* Reviewing software bug reports and highlighting problem areas.
* Writing automation scripts and implementing software applications.
* Designing and installing software databases.
* Troubleshooting automation software and finalizing system procedures.
* Identifying quality issues and creating test reports.
* Collaborating with the design team to solve application faults.

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|  | **Apr 2019 – Oct 2020** | **QA Engineer**  **Tiger IT Bangladesh Limited**  **Dhaka, Bangladesh.** |
| **Responsibilities:** |

* Review requirements, specifications and technical design documents to provide timely and meaningful feedback
* Create detailed, comprehensive and well-structured test plans and test cases
* Estimate, prioritize, plan and coordinate testing activities
* Design, develop and execute automation scripts using open source tools
* Identify, record, document thoroughly and track bugs
* Perform thorough regression testing when bugs are resolved
* Develop and apply testing processes for new and existing products to meet client needs
* Liaise with internal teams (e.g. developers and product managers) to identify system requirements
* Monitor debugging process results
* Investigate the causes of non-conforming software and train users to implement solutions
* Track quality assurance metrics, like defect densities and open defect counts
* Stay up-to-date with new testing tools and test strategies

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|  | **Oct 2018 - Mar 2019** | **QA Engineer**  **Freelance IT Lab**  **Dhaka, Bangladesh.** |
| **Responsibilities:** |

● Create test plan, test strategy, test cases for iOS app.

● Execute test cases after test analysis is done.

● Find all bugs and create notes of where they are and how they can be reproduced.

● Write clear & understandable issue generating sequence with screen record, issue generated device name, device OS name.

● Use bit-bucket to report issues to the developer team.

● Perform retesting after fix bugs in-app.

● Perform regression testing after changing code or feature in the app.

● Perform in-depth quality assurance reviews on the app.

● Perform Requirement Traceability Matrix (RTM.

● Check apps thoroughly to ensure that customer experience matches our goals.

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|  | **Feb 2015 - Sep 2018** | **SQA Engineer**  **MAXSOP**  **Dhaka, Bangladesh.** |
| **Responsibilities:** |

● Created and executed automated software test plans, cases and scripts to uncover, identify

and document software problems and their causes.

● Evaluated new web applications and met with developers to address defects.

● Writing test cases and manage them on test case management systems.

● Prepare test plan, test run and execute several testing methods.

● Working knowledge of Selenium WebDriver, TestNG, Katalon Studio and bug tracking tools such as Jira.

● Involved in the preparation of Test Cases and updating in Case.

● Involved in Installation, Functional, GUI and Regression Testing.

● Responsible for running test cases and posting defects.

● Keep tracking bugs in Jira and retesting the bugs and updating the bug’s status with comments.